

PRIVACY POLICY

When you use the Axel solution, we may collect personal data about you. The purpose of this charter is to inform you about the methods by which we process this data and your rights.

1. Data controller

Antoine Chopin, Technical Director (CTO) of RampUP (trade name Axel)
RCS of Créteil n° 840 545 180
Head office : 28 RUE DU MARECHAL JUIN 94700 MAISONS-ALFORT
(hereinafter: "We" or "Us")

2. What is the purpose of the data collected?

Your data is processed for one or more of the following purposes:
To use our product Axel management with your team
Improve your experience on our tool by identifying friction points on our interface and computer bugs

3. What personal data do we collect?

Personal data is data that identifies an individual.
We collect data in the following categories:
- Identifying data (e.g. surname, first name, email address, telephone number)
- Data relating to the professional life of the employees for whom you are the manager
Mandatory information is indicated when you provide us with your data. They are necessary to provide you with our services.
If you choose to log in using a third-party authentication service (for example Google or Facebook), certain data such as your name and email may be retrieved from that service. By choosing this option, you agree to the provision of this data to us by such service.

4. Who are the recipients of the data?

- Our company's staff
- Our subcontractor RampUp and its subsequent subcontractors: hosting provider & newsletter sending provider Log management provider, chatbot provider

5. How long is the data kept?

Data collected to provide our services, monitor customer relations and prospect our customers	Duration of the business relationship and 3 years beyond
Data collected for prospecting purposes	3 years from data collection or last contact with the prospect
Data required for evidentiary purposes	Duration of the legal statute of limitations (generally 5 years)
In case of exercise of your rights	- If we ask you for proof of identity: we keep it only for the time necessary to verify your identity. - If you exercise your right of opposition to receive canvassing: we keep this information for 3 years.

6. Is your data likely to be transferred outside the European Union?

Yes, your data may be transferred outside the European Union in the context of the tools we use and our relations with our subcontractors (see article "Who are the recipients of the data?").

This transfer is secured by means of the following tools:

- Either the data is transferred to a country that has been deemed to offer an adequate level of protection by a decision of the European Commission ;
- Either we have concluded a specific contract with our processors governing the transfer of your data outside the European Union, on the basis of standard contractual clauses between a data controller and a processor approved by the European Commission.

7. What are your rights regarding your data?

You have the following rights with respect to your personal data:

- Right to information: This is precisely why we have drafted this charter.
- Right of access: You have the right to access all your personal data at any time.
- Right of rectification: You have the right to rectify at any time your inaccurate, incomplete or obsolete personal data.
- Right to limitation: You have the right to obtain the limitation of the processing of your personal data in certain cases defined in art.18 of the RGPD.
- Right to oblivion: You have the right to demand that your personal data be erased and to prohibit any future collection.
- Right to file a complaint with a competent control authority (in France, the CNIL), if you consider that the processing of your personal data constitutes a violation of the applicable texts.
- Right to define guidelines for the storage, deletion and communication of your personal data after your death.
- Right to portability: You have the right to receive the personal data you have provided us with in a standard machine-readable format and to require its transfer to a recipient of your choice.

You may exercise these rights by writing to us at the contact information below. We may ask you on this occasion to provide us with additional information or documents to prove your identity.

8. Contact point for personal data

Antoine Chopin, Technical Director

Contact email: antoine@heyaxel.com

Contact address: 28 RUE DU MARECHAL JUIN 94700 MAISONS-ALFORT

9. Changes

We may amend this policy at any time. These changes will apply on the effective date of the amended version. You are therefore invited to consult the latest version of this charter on a regular basis.

Effective date: Thursday, November 12, 2020